## **Quick Reference Guide CLK-4**

# DOKKi.eu

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#### CAUTION: This Quick Reference Guide may be revised or withdrawn at any time without prior notice.

This document provides basic usage instructions and information on setting up your DOKKi docking station.

### UNPACKING



Do NOT use a knife to open the package or contents as this may result in damage to the product(s)

Open the outer box on the top-side. Take the CLK-4 from it's box and remove the bubble-foil.

### BOX CONTENTS

- CLK-4 docking station
- Power Supply
- USB cable

Promotional items aren't listed here.



DOKKi CLK-4



The CLK-4 will fit Opticon scanner models OPH-3000 and CLK-3000 (also known as 'Opticon SMART').

The insertion area is as tight as possible to ensure stability for the scanner. This also means that the scanner won't fit when used in combination with any available sleeve or case (rubber, leather, etc.).



By removing the USB cover from the scanner dust and/or moist can penetrate the connector and opening(s) behind the USB cover more easily. It is possible that the products' IP rating has been altered too. Removing any original part from the scanner could void warranty. Doing so is at your own risk!



Before inserting any scanner in the dock be sure to remove the USB cover (see the above note).

Save the USB cover in case it's needed at a later stage.



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#### POSITIONING

The CLK-4 has rubber feet on the bottom and can be used on a flat surface. Please make sure the CLK-4 is positioned on a flat surface which is level.

#### POWER AND CONNECTION

Plug the power adapter cable into the wall outlet and the other end of the connector in the back power connection of the CLK-4.

The CLK-4 is now ready for use.



CLK-4 back

#### **CLK-4 USAGE SAMPLES**

- <u>CHARGE ONLY</u> You can use the CLK-4 as a 'charge only dock'.
- COMMUNICATION AND CHARGING (MIXED)

You can also connect your terminal to the PC using the CLK-4. For this connect the CLK-4 with an appropriate USB cable to a PC. Be aware that the cradle itself <u>doesn't create</u> it's own random Virtual Com Port (VCP)! (\*1)

#### DRIVER INSTALLATION FOR COMMUNICATION WITH PC - depending on usage

The DOKKi.eu CLK-4 docking station itself does not need a separate driver. The only driver that needs to be installed on your PC is the appropriate driver for your scanner model and designated type of usage. If not already done so, please follow the instructions for driver installation in the corresponding manual that belongs to your scanner model.

(\*1) When used in Mass Storage Device mode no driver installation is necessary.

#### DOCKING YOUR SCANNER

Take the scanner in your hand with the display up and facing towards yourself. Hold it with the front side at the same angle as the front-plate of the CLK-4. Make sure the handstrap points to the right so it can slide through the right side opening. Now put the backside (at battery height) against the back-plate of the CLK-4 and let the scanner slide down towards the USB connector. Make sure you feel the USB connectors make proper contact and then gently press the scanner down into its place.



Press firmly but never use excessive force when pressing down as this might damage the connectors! Always check for obstructions on both connectors before trying to

#### ACCESSORIES

none at the moment

Check for available accessories on our website.

dock the scanner.



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#### TROUBLESHOOTING

If you are experiencing any problem with the CLK-4 the first thing to check is if the scanner operates correctly when connected directly to the PC with an USB cable. Do so by plugging the USB cable that came with your scanner into your scanner and make sure the other end of the USB cable goes directly into the PC (bypassing any present HUB).

If it does function properly continue at the check-list below, otherwise the problem is with your scanner itself, the USB cable or the PC (USB port and/or driver(s)).

#### Checklist

No power *1	- Is the scanner firmly pressed into the docking station?
	- Are the cables working and properly connected?
	- Is the PC switched on?
No communication *1	- Is the scanner fully charged?
	- Are the necessary scanner drivers properly installed?
	- Do the communication settings match between scanner and the PC?
	- Are there no other programs polling on the same COM-port?
*1 and if connected to a	- Is the power-supply of the USB hub plugged in?
powered USB hub	- Is one port on the USB hub failing, or are all ports faulty?
	- Is the USB cable securely fitted on both ends?
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Please contact your dealer if you have any questions regarding the use of the DOKKi.eu docking station.

#### BY OPENING THE PACKAGE OF THIS PRODUCT YOU AGREE TO BECOME BOUND BY THE LIABILITY AND WARRANTY CONDITIONS.

#### Limited Warranty, Liability and Disclaimers

This Limited Warranty and Disclaimer extends only to products purchased directly from DOKKi.eu or a DOKKi.eu Authorized Dealer as stated on our website (<u>http://www.dokki.eu/dealers</u>).

Under no circumstance JNC will be liable for any direct, indirect, incidental, special, consequential, punitive, or exemplary damages, including but not limited to, damages for loss of profits, revenue, income, goodwill, use, data, or other intangible losses that arise from use or inability to use the CLK-4, even if JNC has been informed about the possibility of such damages.

The DOKKi.eu CLK-4 is warranted for a period of one year after purchase, covering defects in material and workmanship. JNC will repair or, at its opinion, replace products that prove to be defective in material or workmanship under proper use during the warranty period. The warranty does not apply to defects resulting from (a) improper or inadequate maintenance measures taken; (b) interfacing parts or supplies not supplied or authorised by JNC; (c) unauthorized modification or misuse; (d) operation outside the applicable environmental parameter limits specified for the product; or (e) improper site preparation or maintenance for installation.

Outside The Netherlands, return the product to your dealer. Follow the instructions provided by your dealer.